

FAQ on PRS Pre-Retirement Withdrawals that are Exempted from Tax Penalty

- 1. Who is eligible to apply for pre-retirement withdrawal from sub-account B that is exempted from the tax penalty?**
 - All PRS members below the age of 55 years old are eligible to apply for this withdrawal.
 - There are no restrictions for members aged 55 years old and above to make withdrawals of any amount under any circumstances.

- 2. When can I submit the application for the pre-retirement withdrawal from sub-account B that is exempted from the 8% tax penalty?**
 - Members can submit applications to their PRS Provider during the exemption period from 30 April until 31 December 2020.

- 3. What is the maximum withdrawal amount I can make for this temporary relief?**
 - Members may request for withdrawal from one or more funds managed by each PRS Provider to a maximum amount of RM1,500 per Provider.
 - For more information or assistance on the withdrawal application process, members may contact their respective PRS Providers via the following channels:

PRS Provider	Contact Details
Affin Hwang Asset Management Bhd	Tel: 603 – 2116 6000
AIA Pension and Asset Management Sdn. Bhd	Tel: 603 – 2056 1027 & 603 – 2056 1026 Email: MY.APAM_helpdesk@aia.com
AmFunds Management Bhd	Tel: 603 – 2032 2888 Email: enquiries@aminvest.com
Kenanga Investors Bhd	Tel: 1-800-88-3737 Email: OnePRS@kenanga.com.my Web: www.kenangainvestors.com.my
Manulife Investment Management (M) Bhd (formerly known as Manulife Asset Management Services Bhd)	Tel: 603-2719 9271 Email: PRSinfo_my@manulife.com
Principal Asset Management Bhd (formerly known as CIMB-Principal Asset Management Bhd)	Tel: 603 – 7718 3000 Fax: 603 – 7718 3003 Email: service@principal.com.my Web: www.principal.com.my Customer care centre: 50,52 & 54 Jalan SS21/39 Damansara Utama 47400 Petaling Jaya Selangor
Public Mutual Bhd	Hotline: 603 – 2022 5000 Email: customer@publicmutual.com.my
RHB Asset Management Sdn. Bhd	Tel: 603 – 9205 8000 Hotline: 1-800-88-3175 Email: rham@rhbgroup.com

4. **How long would it take for a pre-retirement withdrawal request to be processed?**
 - Completed pre-retirement withdrawal request will be processed within 10 days after the PRS Provider receives a completed request.

5. **How many times can withdrawals be made from each PRS Provider?**
 - Members may withdraw once from each PRS Provider during the exemption period.

6. **Can I request to withdraw all the amount in sub-account B from one or more PRS Providers?**
 - Yes, members may request to withdraw all amounts from sub-account B of more than one PRS Provider. However, for withdrawals above RM1500 per PRS Provider, the balance will attract an 8% tax penalty.

Scenario

Member has the following PRS accounts:

PRS Provider	Fund	Amount member has in sub-account B (RM) of the fund	Month of pre-retirement withdrawal request	Amount member may request to withdraw without penalty (RM)
PRS Provider A	Growth	500	May 2020	500
PRS Provider B	Islamic	2,000	December 2020	1,500

Under this scenario, the member is allowed to withdraw the full amount from sub-account B of Provider A as it is below the RM1,500 limit. For withdrawal from Provider B, if a member withdraws RM1,500, no penalty will be imposed during the exemption period. The additional RM500 if withdrawn will attract the 8% tax penalty as it exceeds the RM1,500 limit from sub-account B.

- If you have any further enquiries, please contact your PRS Provider or the Private Pension Administrator Malaysia at askppa@ppa.my or call 1300-131-772.

7. **Must I disclose a reason for withdrawal under this temporary relief?**
 - No, there is no requirement for members to make any disclosure on the reasons for the pre-retirement withdrawal.
 - While this temporary exemption from payment of the tax penalty is provided in the short run, members are encouraged in the long run to continue to save for their retirement.

Note:

One of the prevailing terms and conditions for pre-retirement withdrawal from sub-account B is still applicable, whereby such withdrawals may only be made from a PRS fund one year after enrolment.

Source: <https://www.sc.com.my/covid-19/faq>